



RETIGO Hold-o-mat

1/1 without temperature coreprobe

1/1 with temperature coreprobe

2/3

Big

Operating manual

Dear customer,

Congratulations on purchasing the new Retigo Hold-o-mat. The Retigo Company appreciates your decision and believes that you will always achieve great results turning your ideas into reality in your everyday work by using this equipment. By using your new Hold-o-mat you will attain the highest quality of prepared food and your guests will like revisiting to your establishment.

Retigo s.r.o. believes that the new Retigo VISION Hold-o-mat will bring you maximum comfort during everyday work and present new possibilities of food preparation.

In order for you to achieve great results with your new Retigo Hold-o-mat right from the beginning, we would like to provide you with the help of this manual with all the necessary information and useful advice for trouble-free work. To be able to take full advantage of all the possibilities of your new Retigo Hold-o-mat we recommend that you carefully study the manual before using the equipment.

Retigo s.r.o. wishes you lots of cooking pleasure in using your new Retigo Hold-o-mat.

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1. Introduction

1.1 Safety use of the equipment

Anyone who is involved in the setting up, use and maintenance of the Hold-o-mat warm holding cabinet must have read and understood all the operating instructions, especially the „Safety use of the equipment“ section.

This warm holding cabinet has been manufactured and tested in accordance with the applicable standards. When using electrical equipment, a number of basic safety precautions must be taken in order to avoid possible injuries and damage. Please read these instructions carefully and store them in a safe place.

We accept no liability for accidents and damage arising from failure to observe these operating instructions.

All the safety notes in these operating instructions give users advance warning about possible dangers. These particular points of interest for users are indicated by a warning triangle. Such notes must be read and acted on by the user.



Do not allow magnetic data carriers such as diskettes, credit cards, cheque cards, ID cards with magnetic strips, magnetic tapes or watches to come within 0.5 m of the unit.

1.2 Correct use

The Hold-o-mat warm holding cabinet is designed solely for food preparation.



Never use the unit to heat chemicals or other materials. This could lead to the buildup of poisonous or explosive gases.

Never use the unit for drying textiles, paper or similar materials. There is a danger of melting or burning.

Do not use the unit for storing crockery or cook books, either in or on the unit.

The unit is designed for use in large kitchens such as in restaurants or hotels, as well as commercial premises such as bakeries and butchers.

The unit is not designed for domestic use; it is not for use in areas where exceptional circumstances prevail such as corrosive or explosive atmospheres (dust, steam, gas); it is not for industrial use or for the

mass production of food.

People who are not familiar with the operating instructions such as children, must not use the unit, unless supervised by trained staff.



Persons with active physical aids (such as heart pacemakers) are not permitted to operate the unit. The operator must ensure that all other persons with active physical aids (such as heart pacemakers) observe a safety distance of at least 0.5 m from the unit.

1.3 Electrical supply, power cable

Electricity can be lethal! Improper operation of the unit can cause fire. For your own safety and the safety of others, please follow the safety precautions precisely as outlined in these instructions.



Never touch live components. This could cause an electric shock which can lead to serious injury or even death.

Only connect the unit to alternating current of 230V/ 50/60Hz. The plug must have a minimum fuse rating of 10A.



Never operate the unit with a defective power cable. Get a qualified electrician to replace damaged plugs and cables immediately.

Do not run the power cable around corners or sharp edges and ensure that the power cable cannot be crushed.



Never pull the unit by the power cable. Never pull the plug from the socket with wet hands.

Protect the power cable from oil and never rest it on hot objects. The three-pin plug must not be replaced by a two-pin one.

The three-pin plug must not be replaced by a two-pin one.

Cleaning: Remove the plug and allow the unit to cool.

Repairs: If faulty or defective, remove the plug from the socket immediately. Never use a damaged unit.



Never use a damaged unit. Please note that the outside of the unit must not be sprayed with excessive amounts of water or other liquids.

Repairs must only be carried out by authorised specialist electricians or by our repair service.

1.4 Placement requirements

The Hold-o-mat can be used in many different parts of the kitchen, preferably in a central location, not in a remote corner. Thanks to its ease of installation (no water, drainage or air extraction connections), the unit can be placed anywhere. Ensure, however, that the power supply is 230V/50/60Hz.

If the Hold-o-mat is built-in, sufficient cool air should be allowed to circulate.

The Hold-o-mat does not have to be tied to one location. It can be used in a variety of places such as the kitchen, lounge, and for parties etc. If the unit is permanently installed in one place and cannot be disconnected from the mains by a switch, the plug on the power cable must remain accessible.

Note: Valid for Hold-o-mat Big - Use the carrying handles only when the total weight (unit-weight 41 kg plus content weight) is less than 70 kg. Use all four handles equally and avoid jerky movements.

If the unit is permanently installed in one place and cannot be disconnected from the mains by a switch, the plug on the power cable must remain accessible.

Basic instructions for installation:

- Place the unit on sturdy surface.
- Ambient temperature + 10°C to + 40°C. Do not place the unit next to or on top of hot surfaces (radiators or hot plates): there is a danger of melting, fire or short circuit!
- Never bring the unit into contact with water or other liquids as there is a danger of short-circuit!
- To ensure adequate air circulation, all sides of the unit must be kept a minimum of 10 mm from walls and other objects.



Never use a damaged unit.

1.5 Gastrocontainers

Suitable GN

- stainless steel, enamelled
- recommended size: 1/1, 2/3
- recommended depth: 65 and 100 mm
- other GN offered by Retigo company

Unsuitable GN

- Plastic, synthetic and other non-heat resistant containers.



Never use a damaged unit. Please note that the outside of the unit must not be sprayed with excessive amounts of water or other liquids. Repairs must only be carried out by authorised specialist electricians or by our repair service.

2. Content of packaging

The package contains: 1 unit, 2 side rails, 1 set of operating instructions, 2 power cables (1 x EU/1 x CH).

Check the package contents. If parts are missing, return immediately to your supplier.

The product has been supplied to you in cardboard packaging. Dispose of the packaging properly or return it to your supplier.

Check the unit for visible signs of damage. Do not use the unit if defective. Report the damage immediately to your supplier.

3. Rehinging the door

The door can be easily rehinged within 10 to 15 minutes. Because the unit casing has to be opened for this purpose, current-carrying parts will be exposed. The door may only be rehinged by specialist personnel (qualified electrician, service fitter, Retigo authorised sales person), and only in accordance with the customer service instruction provided for this purpose.

How to change the door opening:

- Withdraw the mains plug from the socket. Withdraw the plug from the equipment socket of the unit controller. Store the power cable where it is inaccessible to other persons for the duration of the customer service work.
- Remove the two lower hinge screws and unhinge the door.
- Remove the screw on the opposite side which holds the casing in place at the bottom front.
- At the rear of the unit, remove the six screws attaching the housing to the rear wall.
- Slide the casing towards the rear and at the front of the unit press the main insulation slightly backwards in order to gain access to the two earth plates on which the four magnets are located.

- Dismantle the two earth plates and fit them on the opposite side.
- Slide the main insulation forwards again and slide the casing into the front panel.
- Securely tighten all six screws on the rear panel. - Securely tighten the screw which holds the casing in position at the bottom front.
- Unscrew the upper hinge pins and fit them on the opposite side.
- On the side of the door on which the door hinge sleeves are fitted, remove the cover caps located on the inside of the door. Remove the cover caps on the narrow side of the door.
- Lever the door hinge sleeves out of the holes using a suitable slotted screwdriver and fit them on the opposite side. Refit the cover caps on the narrow side and the inside of the door.

The door must not be fitted upside down, as in this case the dehumidification vent would no longer be in the optimum position. Therefore, the door handle must also be repositioned. To do this, dismantle the door handle and fit it on the opposite side. Rehinge the door on the upper door hinge pin and secure it by firmly tightening the lower door hinge.

4. Commissioning

Connect the power cable to a socket with a 230V/ 50/60Hz supply.

Before using for the first time, it is imperative that the white protective film be removed. In addition, we recommend that the unit be dusted inside and out, with a damp cloth.



Do not allow magnetic data carriers such as diskettes, credit cards, cheque cards, ID cards with magnetic strips, magnetic tapes or watches to come within 0.5 m of the unit.



Customer service staff with active physical aids (such as heart pacemakers) must observe a safety distance of at least 0.5 m from the unit. The customer service operator must ensure that all other people with active physical aids (such as heart pacemakers) observe a safety distance of at least 0.5 m from the unit.

5. Operating of Retigo Hold-o-mat 1/1 Standard (without temperature core probe)

5.1 Control panel



5.2 Basic operating instructions

5.2.1 Switching on



- Press the button to switch on.

5.2.2 Temperature setting



- The indicator always shows the actual temperature. By pushing an arrow button once, the desired temperature is displayed for two seconds. Then the indicator returns to showing the actual temperature.

By pressing the buttons again while the desired temperature is displayed, the desired temperature can be increased or decreased.

Pressing both buttons together automatically sets the the most important temperature of 68°C. The desired temperature is reached within 20 to 40 minutes, depending on what temperature has been chosen.

The Hold-o-mat is designed to respond to this slowly, but this ensures that the desired temperature is maintained within a +/- 1°C tolerance.

The warming-up time can be shortened by setting a higher temperature than actually required. Do not forget, however, to lower the temperature in time (about 6–10°C below the desired temperature), otherwise the unit will get too warm.

If the Hold-o-mat exceeds the desired temperature by 5°C or more, the indicator flashes to warn kitchen staff. To cool the unit slowly, leave the door open slightly longer. (Thanks to its excellent insulation, this takes somewhat longer than with other units.)

The desired temperature can be set to the degree in a range from 50°C to 120°C. The PT 500 and excellent electronics, which approach the desired temperature slowly step by step (a timing pulse system), guarantee +/- 1°C accuracy.

5.2.3 Switching off



- Press the button to switch the Hold-o-mat off. Please do not forget to clean the unit after use as outlined in the section „Maintenance“.

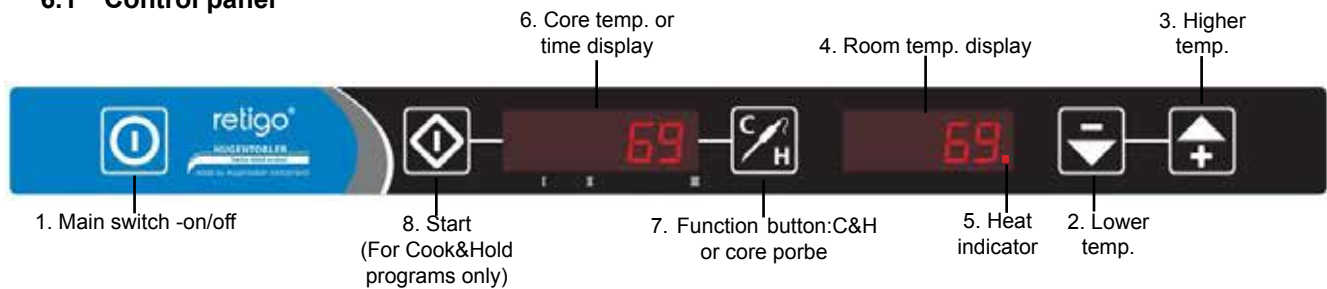
5.3 Technical specification

Model:	Hold-o-mat
Product no.:	673
Power supply:	230V, 50/60Hz, 1 kW
Fuse:	10 A
Storage temperature:	0°C - + 50°C
Ambient temperature:	+10°C - + 40 °C
Temperature range:	+20°C - +120 °C
Dimensions (WxHxD):	415 x 343 x 675 mm
Weight:	24 kg
Average power consumption:	cca. 300 W/h
Equivalent noise level:	70 dB(A)

Safety gap from walls and other equipment at least 10 mm.

6. Operating of Retigo Hold-o-mat 1/1 Standard (with temperature core probe)

6.1 Control panel



6.2 Basic operating instructions

Basic operating instructions are consistent with chapter 5. in this operating manual.

6.3 Programing with core probe functions

6.3.1 „Hold with core temperature information“ function

In the Hold function, you can switch the core temperature sensor on or off as an informative monitoring instrument by pressing button  briefly.

The displayed temperature corresponds to the measured value which the tip of the sensor measures (single-point sensor). If the sensor is stuck into meat, the existing core temperature is displayed, otherwise the room temperature, which however may differ by a few degrees from display 4 (Room temperature display).

If the sensor is defective or not plugged into the device, the information „DEF“ appears in the display 5 (core temperature or time display). In this case, it is still possible to use the Hold-o-mat, but without the core temperature sensor.

In the „Hold with core temperature information“ function, the display 6. is used only for information. The core temperature sensor does not regulate the device, and there is no signal tone.

6.3.2 „Cook & Hold with fully automatic cooking phases“ function

Hold-o-mat with temperature core probe contains 10 preset programs with 3 steps.

Programmes 1 to 5 are programmes which can be changed immediately, and give you the phase with which you want to work. Preset values of these

programmes could be found in chapter 6.3.3.

Programmes 6 to 10 are free programmes, which you can assign as you wish. Preset values of these programs could be found in chapter 6.3.3.

In the case of programmes 6 to 10, to prevent an unintended programme change being made on viewing, before the change a release must take place by the two buttons   being pressed simultaneously.

If you want to remove a phase, just go to a temperature value below 20° in the appropriate phase, and the phase is removed (in both displays, „- -“ appears).

When a programme has ended, the buzzer sounds for one minute and then stops.

The Hold-o-mat remains in the „hold position“ in the last phase. If the core temperature overshoots, this is displayed from 1 °C higher and the display with the core temperature begins to flash.

Programing

By a long press (2 seconds) on button , you change to Cook & Hold mode.

1. Pr 1 appears on the displays. Using buttons   you can switch between programmes 1 to 10.

2. Once you have selected the programme you want, you can start it by using button . To change a programme, select your programme number. By pressing button  briefly, you switch to changing or viewing mode. In all cases, the flashing display can be changed; the flashing dot informs you which phase you are in. By pressing button  twice, you finish values changing and jump to the next setting.

If you press buttons   simultaneously, the device gives you a reference value (default value), so that you do not have to begin each entry at zero.

3. Once you have set the programme you want, you can start it by using button . From now on, you can no longer make changes. If you press buttons   zobrazí se nastavená teplota prostoru. the desired setpoint temperature is displayed for as long as the button is operated, after which the display switches back to the actual temperature. To leave this mode, you must switch the device on and off using the main switch .

When a programme has ended, the buzzer sounds for one minute and then stops. The Hold-o-mat remains in the „hold position“ in the last phase. If the core temperature overshoots, this is displayed from 1 °C higher, and the display with the core temperature begins to flash.

Programmes remain stored even if there is a fairly long power cut.

6.3.3 Default values of preset programmes

- „Hold“ function
with temp. core probe: 68°C

Preset programs „Cook&Hold“ function

- Program 1 : (e.g. roast beef, low temperature)
 - Step 1 : 10 min. / 110°C in chamber
 - Step 2 : 50°C core p. / 80°C in chamber
 - Step 3 : 53°C core p. / 65°C in chamber
- Program 2 : (e.g. roast beef overnight „American method“)
 - Step 1 : 10 min. / 110°C in chamber
 - Step 2 : 53°C core p. / 65°C in chamber
- Program 3 : (e.g. meat / sauce dishes overnight)
 - Step 1 : 10:00 hrs / 80°C in chamber
- Program 4 : (e.g. low temperature cooking of roast beef without „Cook“ phase)
 - Step 1 : - - - core p. / - - - in chamber
 - Step 2 : 50°C core p. / 80°C in chamber
 - Step 3 : 53°C core p. / 65°C in chamber
- Program 5 : (e.g. à la carte Hold with core temperature and warning horn)
 - Step 3 : 53°C core p. / 65°C in chamber
- Programs 6.-10. :
 - Step 1 : 10 min. / 110°C in chamber
 - Step 2 : 50°C core p. / 80°C in chamber
 - Step 3 : 55°C core p. / 68°C in chamber

6.4 Temperature core probe use

We use a single-point sensor with PT 500, which is placed in the tip of the sensor. Ensure that the tip of the sensor is always in the middle (not the edge) of the piece of meat.

Before plunging into the piece of meat, the pointer must be somewhat cooled off with a wet piece of kitchen paper, to avoid a white edge in the meat.

When the sensor is not in use, put it away (as shown in the picture below) so that it does not interfere with any dishes and the plug-and-socket connection remains tight.



6.5 Some Tips&Tricks instructions for the „Cook & Hold“ method

- A preheated Hold-o-mat is required. Because the Hold-o-mat has a powersaving connected load of 1 kW, preheating to 110°C can take about 30 minutes.
- With small quantities, a 10-minute cooking phase (phase 1) is enough. With large quantities, it is better to enter 30 to 60 minutes, so that the Hold-o-mat can process the „cold mass“.
- If the device is very full on 2 levels, temperature differences between the upper and lower floor can occur. The core probe should therefore always be placed on the upper floor. When the programme finishes, the upper pieces of meat are perfect, and the lower ones catch up during an extended Hold phase.
- The time required depends on the piece size. For instance, for 10 kg of roast beef on 2 levels, about 4 to 5 hours are required.
- Ideally, a buffer time for the Hold phase should be calculated. First of all we are on the safe side for time, and secondly, the meat continues to mature and

becomes more tender in the Hold phase.

- For a slow cooking phase of more than 8 hours, always use freshly slaughtered meat (max. 36 hours after slaughter).

6.6 Setting the buzzer volume

If the machine is switched on but is not in use, you can set the buzzer volume.

Default value for buzzer volume is 3.

You can press button  for 2 seconds to change the volume. In display 6, the indication „VOL“ appears, and in display 4, a number between 0 and 5. With buttons   you can change the volume between stages 0 and 5 (0 = buzzer switched off, 1 = quiet, 5 = loud). The current volume sounds all the time.

When you leave this setting mode again by pressing button  the newly selected volume is stored..

6.7 Technical specification

Model:	Hold-o-mat with temperature core probe
Product no.:	673-KTM
Power supply:	230V, 50/60Hz, 1 kW
Fuse:	10 A
Storage temperature:	0°C - + 50°C
Ambient temperature:	+10°C - + 40 °C
Temperature range:	+20°C - +120 °C
Dimensions (WxHxD):	415 x 343 x 675 mm
Weight:	24 kg
Average power consumption:	cca. 300 W/h
Equivalent noise level:	70 dB(A)

Safety gap from walls and other equipment at least 10 mm.

7. Operation of Retigo Hold-o-mat 2/3

7.1 Control panel

Control panel is consistent with chapter 5. in this operating manual.

7.2 Basic operating instructions

Basic operating instructions are consistent with chapter 5. in this operating manual.

7.3 Technical specification

Model:	Hold-o-mat 2/3
Product no.:	673-H
Power supply:	230V, 50/60Hz, 1 kW
Fuse :	10 A
Storage temperature:	0°C - + 50°C
Ambient temperature:	+10°C - + 40 °C
Temperature range:	+20°C - +120 °C
Dimensions (WxHxD):	415 x 343 x 515 mm
Weight:	21 kg
Average power consumption:	cca. 300 W/h
Equivalent noise level:	70 dB(A)

Safety gap from walls and other equipment at least 10 mm.

8. Operating of Retigo Hold-o-mat Big

8.1 Control panel

Control panel is consistent with chapter 5. in this operating manual.

8.2 Basic operating instructions

Basic operating instructions are consistent with chapter 5. in this operating manual.

8.3 Technical specification

Model:	Hold-o-mat Big
Product no.:	673-G
Power supply:	230V, 50/60Hz, 1,8 kW
Fuse:	10 A
Storage temperature:	0°C - + 50°C
Ambient temperature:	+10°C - + 40 °C
Temperature range:	+20°C - +120 °C
Dimensions (WxHxD):	415 x 638 x 675 mm
Weight:	38 kg
Average power consumption:	cca. 500 W/h
Equivalent noise level:	70 dB(A)

Safety gap from walls and other equipment at least 10 mm.

9. Practical tips

9.1 General use

Thanks to very precise temperature control and the special dehumidification system, the Hold-o-mat can keep food warm, especially meat and bakery products, over long periods in prime condition while improving quality. Vegetables and other side dishes can also be kept warm.

9.2 Meat

The optimal temperature for keeping meat warm over a period of hours is about 5–10 degrees above the desired core temperature (max. 5 hours). If different cuts of meat e.g. red and white, large sides and small off cuts are to be warmed together, set a temperature of between 68° to 72°C.

With every hour that the meat is kept warm in the Hold-o-mat it becomes more tender. Please note, however, that the meat should not be stored for too long, as this can adversely affect its taste. Best results are obtained by using relatively fresh meat kept warm for under five hours.

Ideally, meat should be inserted into the Hold-o-mat on grilles. Meat juices can be collected in a tray on the interior floor. This way, precise regular temperature is guaranteed and the meat does not lie in its own juices as on a tray. The dried-on residue on the tray is easier to remove than if a tray is used on every level.

9.3 Dehumidifier

The humidity level inside the unit can be regulated precisely and visibly by means of the 3-stage dehumidifier on the door. Normally the dehumidifier is closed for vegetables and cooking au gratin, and completely open for bakery products, deep-fried and breaded foods (min. 80°C). The half-open setting for other foods can be used as you see fit. Please direct all questions to your specialist.

9.4 Temperature regulator

Please note that opening the door frequently can lower the effective actual temperature, and thus the temperature of the food. (Due to the in-built time lag, the indicator does not react so quickly). If this reaction is noticed, increase the desired temperature by a few degrees.

If an over-warm product is put directly into the Hold-o-mat from a combisteamer, the actual temperature can rise dangerously depending on the product. (The indicator flashes, if the temperature is 5°C too high.) Please correct this normal occurrence by leaving the door open slightly longer, or preferably leave the meat to stand for a while outside the unit and put it in when it reaches the right temperature.

9.5 Accessoires

It is best to warm up the Hold-o-mat with the requisite grilles and dishes to avoid large changes in temperature.

Only load the unit with warm foods using grilles or trays on the rails supplied.

9.6 Cold or frozen food

Loading with cold or frozen food can trigger off the heat cut out.

9.7 Interior floor

Using the interior floor as a work surface can lead to the food overheating (use the lowest level).

9.8 Temperature sensor

Allowing food to touch the temperature sensor (set into the roof of the interior) can lead to false air temperature readings.

10. Troubleshooting

Problem	Cause	Possible solution
The product over-cooks and becomes dry.	Desire temperature too high above core temperature	Set correct desired temperature or allow meat that is too hot to cool outside the oven first.
Although the product is good, it is not warm enough	Desire temperature too low below core temperature.	Set the correct desired temperature or, if the door is opened frequently, deliberately adjust the desired temperature upwards..
The product is too dry or too damp	The moisture content in the chamber is not correct.	Use the dehumidifier on the door to adjust the humidity to suit the product.
The taste, consistency or general quality of the product is not satisfactory.	Basic problem in preparation or incorrect conception of finished product after warming up.	Contact your nearest specialist and look for possible answers.
The unit does not switch on, or the indicator does not light.	-	The power supply has been cut off. Please check the building's fusing, the fusing on the unit (below the power cable socket at the back of the unit) and both plugs on the power cable.
The actual temperature keeps falling, although it should rise.	-	A fault has occurred due to a power fluctuation and the control system is no longer sending signals to generate heat. Isolate the unit from the power supply for a few minutes and then switch on again. If after switching on again the heating indicator is not visible after one minute, repeat the whole procedure.
The heating indicator lights but the actual temperature decreases or the unit remains cold.	-	The overheating cut has been triggered (the unit has been loaded with cold or frozen food or the control system is defective). Reset procedure: 1. Switch off the unit using the button  and disconnect from the power supply. 2. Remove the plug near the heat cut off sticker  on the rear and of the unit. 3. Push the reset button on the cut off with a screwdriver. 4. Replace the plug in the rear end. 5. Connect to the power supply and switch on. 6. If the overheating cut out engages again, consult your nearest service center.

11. Maintenance

11.1 Cleaning

Switch off the unit with the  button and disconnect from the power supply.

Take the trays, grilles and dishes out of the Hold-o-mat and clean separately.

Also tilt the side rails downwards into the centre of the cooking area and pull out towards the front.

Clean the whole interior and exterior with a mild fat dissolver and leave to dry. Do not use irritating, abrasive or poisonous cleaning materials.

If required, clean the air inlet. If dirty, the dehumidifier built into the door can be removed by pulling it forwards, and washed separately. If necessary, the door seal can also be removed, cleaned and reattached.



Never use the unit without the door seals.

After every thorough clean-up, heat the unit quickly to 120°C. This 120°C setting allows the unit to be sterilised and any micro-organisms are killed off. Please ensure that the dehumidifier on the door is closed, as high humidity makes the sterilisation more effective.

Please note that the exterior of the unit must not be sprayed with water or other liquids. High-pressure cleaners or steam-cleaners may not be used.

11.2 Service

The Hold-o-mat has no special regular service requirements. However, please ensure that it is functioning properly and contact the service centre promptly if any changes are noticed.

The technical side is problem-free, allowing any authorised electrician using original spare parts to carry out all repairs. Of course the specialist service centre is at your service. However, in some cases it may be more economical to have repairs carried out locally.

12. Warranty

We guarantee the Hold-o-mat for one year.

We do not accept responsibility for damage caused by:

- incorrect operation
- using the product for the wrong purposes
- improper repairs
- or if spare parts or accessories not supplied by the manufacturer are used or built in

In all these cases, the guarantee is void.

The guarantee is only valid if original spare parts are used.

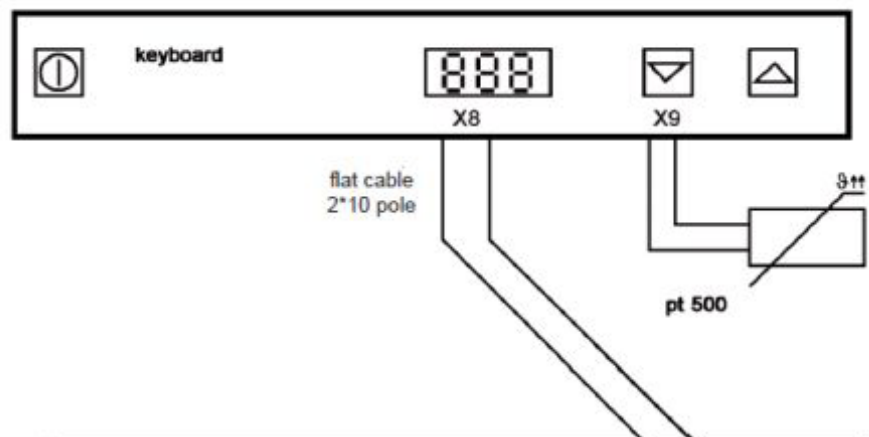
13. Disposal

At the end of its life the unit should be disposed of in accordance with national legislation. It is recommended that a specialist disposal company be contacted.

14. Diagrams

14.1 Retigo Holdomat 1/1 Standard, 2/3 Standard, Big (without temp. core probe)

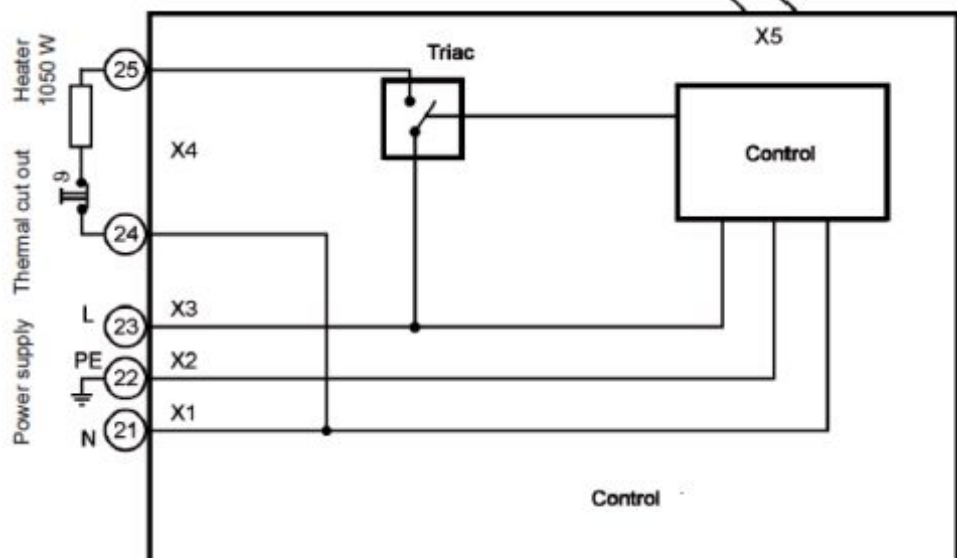
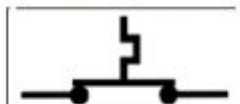
Circuit diagram:



Fuse:

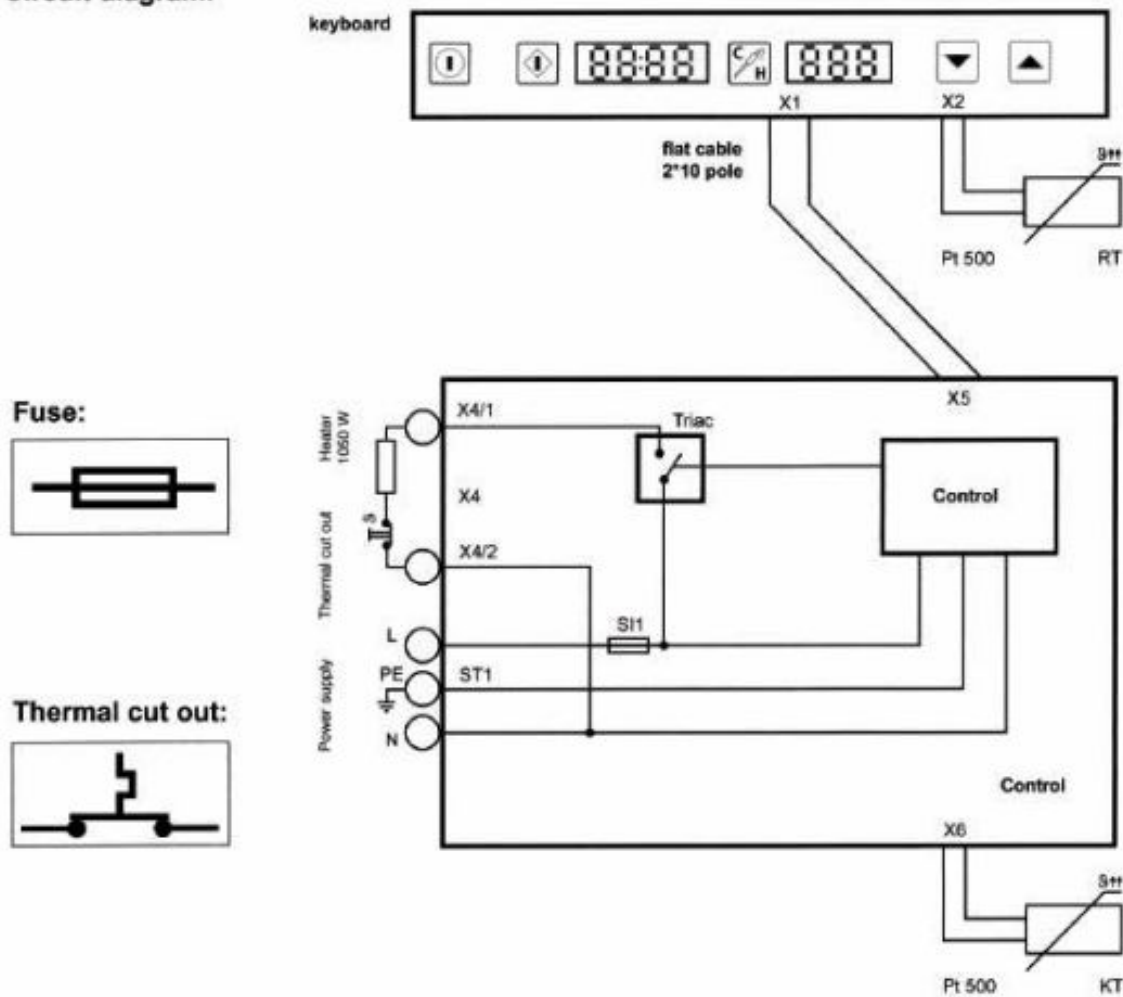


Thermal cut out:



14.2 Retigo Holdomat 1/1 Standard (with temp. core probe)

Circuit diagram:





ver. EN 01/10/12

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